



[www.importglasscorp.com](http://www.importglasscorp.com)

## Return and Restock Policy

To All Customers:

IGC is committed to the success and profitability of all of our customers and we gladly accept your returns within our policy. We all know that glass returns add significant costs and waste to our businesses including breakage, duplicate handling, extra paperwork, accounting discrepancies and lost productivity. Due to these issues we have some guidelines for your review.

### **The following is our Return Policy Information:**

- Please return parts as soon as possible.
- Drivers cannot pick-up parts without a return receipt.
- If the product came in a box or sleeve it must be returned in its original packaging.
- All parts must be clean and in re-sellable condition. No parts with primer will be accepted.
- No returns on bulk orders
- No returns on Buyout parts.
- Parts with manufacturer's defects will receive full credit.
- Branch manager will determine if broken or scratched glass is credit worthy.
- Any excessive levels of returns may be subject to a permanent re-stocking fee or All Sales Final policy.
- No returns accepted after 30 days of sale.**

We thank you and appreciate your business,

Import Glass Corp.