



Automotive Glass Distributors

Since 1984

www.importglasscorp.com

October 1, 2021

Dear Valued Customer,

As we all know, our industry is faced with unprecedented challenges. From port delays, container shortages, COVID disruptions, shortages on components, labor costs pressures, truck and employee shortages everywhere. The impact to supply chain has been severely lengthened, lead times have increased and the costs of moving product from one location to another has drastically risen.

As a result of all this, IGC will be implementing a non-refundable product transfer fee of **\$10 on all glass products effective Wednesday October 6th**. This transfer fee applies to glass products only when transferred from one branch to another on a per-piece basis. Our managers and CSR's will always be of service to answer any questions regarding this fee.

IGC remains committed to offering the best possible service to the industry. We appreciate your business and thank you for your continued support.

Respectfully,

Import Glass Corp